Community Services for Every1 Services and Program List:

Vocational and Habilitation Services

Director of Vocational & Habilitation Services: Michelle Zangerle 716-566-2145 ext. 753 | mzangerle@csevery1.com
Assistant Director of Habilitation Services: Anna Sanders 716-896-2180 ext. 313 | askinner@csevery1.com

Community Habilitation

Community Habilitation assists individuals who either live at home with a loved one or independently in the community to maintain or develop the highest level of independence possible. Individuals work on goals that help build independent living skills in personal hygiene, self-care (eating, grooming, etc.), general household chores, mobility training, personal health care, financial management, appropriate social skills, and life safety. Weekly schedules are established by the individual and services can be provided any day of the week.

Contact: Carrie Debus | 716-883-8888 ext. 772 | cdebus@csevery1.com

Community Habilitation Residential

Community Habilitation Residential is provided to individuals living in residential settings who have a desire to move out into the community. Individuals work on goals that help build independent living skills in personal hygiene, self-care (eating, grooming, etc.), general household chores, mobility training, personal health care, financial management, appropriate social skills, and life safety. The service is provided on weekdays and begins prior to 3pm.

Contact: Carrie Debus | 716-883-8888 ext. 772 | cdebus@csevery1.com

Certified Day Habilitation

Certified Day Habilitation is provided to individuals regardless of their living environment, and regularly takes place in a non-residential setting separate from the individual's private residence or home. It helps individuals to acquire, retain or improve self-help, socialization and adaptive skills, including communication, travel and other areas in adult education. Activities and environments are designed to foster the development of skills, appropriate behavior, greater independence, community inclusion, relationship building, self-advocacy and informed choice. Additionally, individuals accessing Day Habilitation often contribute to their communities through volunteer work.
Certified Day Habilitation is a site based program that operates Monday through Friday between 9am-3pm at Abbott Road (Southtowns), Genesee Street (Buffalo) and Humphrey Street (N. Tonawanda).

Contact: Anna Sanders 716-896-2180 ext. 313 | askinner@csevery1.com

Community Based Day Habilitation

Community Based Day Habilitation is a community-based program that fosters both community inclusion and community integration. It operates Monday through Friday between 9am-3pm and is provided in small groups within Buffalo and its immediate surrounding suburbs. Using input from those supported, an events calendar is created monthly for participants, and groups often participate in volunteer activities.

Individualized Retirement Experience (IRE) is a community-based program for individuals that are retired. It operates Monday through Friday between 9am-3pm at community centers. They participate in group activities either out in the community or at the community centers.

Supplemental Group Day Habilitation (SGDH) is a community-based program that runs on evenings and weekends. SGDH groups are often larger with a focus on building social capital. Activities are scheduled on a routine basis with the input of those supported.

Contact: Anna Sanders 716-896-2180 ext. 313 | askinner@csevery1.com

Community Pre-Vocational Services

Community Pre-Vocational Services assist individuals who are eager to secure or uphold employment that aligns with their interests, abilities, and career aspirations. The program is designed for individuals interested in entering the workforce but who currently lack the skills needed to obtain competitive employment within the next year. It includes support and training to help individuals develop the skills necessary to obtain and retain employment.

Contact: Sandi Roe | 716-883-8888 ext. 752 | sroe@csevery1.com

ACCES-VR

ACCES-VR Intensive Services provide vocational counseling and rehabilitation services that result in successful employment outcomes for individuals with disabilities and their employers.
ACCES-VR Extended Services provide follow along Supported Employment Services to employed individuals who are not Medicaid eligible.

Contact: Therese Sardo | 716-566-4701 ext. 205 | tsardo@csevery1.com

Employment Training Program

The Employment Training Program (ETP) offers individuals an opportunity to work in an internship that will lead to permanent employment at a community business. ETP services include increased job development, job coaching, and assistance with other employability skills. Participants attend job readiness classes on topics such as conflict resolution and how to dress for work. During the internship, wages are paid through ETP while the individual learns the skills needed for the job.

Contact: Therese Sardo | 716-566-4701 ext. 205 | tsardo@csevery1.com

Supported Employment

Supported Employment (SEMP) provides support to help individuals secure and retain paid competitive jobs within the community. Individuals with developmental disabilities typically transition to SEMP after they have received supported employment services funded by ACCES-VR and require limited job coaching to successfully maintain their employment. Individuals also come to SEMP from programs that offer intensive training such as ETP. To be eligible, an individual must be enrolled in the Home and Community Based Services Waiver.

Contact: Therese Sardo | 716-566-4701 ext. 205 | tsardo@csevery1.com

Budgeting/Rep Payee Services

Budgeting/Rep Payee Services assist individuals in managing their finances, helping them to achieve financial stability or build essential financial skills with the goal of independence. This service offers important skills and support to promote greater financial independence for the individuals served. Some areas of focus include learning how to save money while grocery shopping, ensuring financial security, and effectively using savings and checking accounts, among others.

Contact: Carrie Debus | 716-883-8888 ext. 772 | cdebus@csevery1.com

Respite Services

Respite Services offer planned short-term and time-limited opportunities for families and care providers to have personal time. It provides recreational and social experiences in a safe, supportive environment for participants. To be eligible, an individual must be enrolled in the Home and Community Based Services Waiver, be age 5 and up, and have a developmental disability.

We provide Children's Overnight Respite which is offered at the Children's Guild Foundation Mildred M. Seegler Respite House in Tonawanda, Friday through Sundays.

Contact: Carrie Debus | 716-883-8888 ext. 772 | cdebus@csevery1.com

Community Services for Every1 Services and Program List

Specialized Services

Director of Specialized Services: Ashley McLimans | 716-896-2180 ext. 304 | amclimans@csevery1.com
Assistant Director of Self-Directed Services: Sarah Tingue | 716-896-2180 ext. 325 | stingue@csevery1.com
Assistant Director of Case Management Services: Shannon Ramos | 716-883-8002 ext. 438 | sramos@csevery1.com

Self-Directed Services

Self-Directed Services supports individuals' self-determination by providing a wide range of support services. Participants choose their own staff to help them develop a personalized plan and support their needs, including decisions about where they will live, the work they want to pursue, how to manage their budget, participate in the community, and spend their time. Participants discover and develop their talents by forming new friendships, working or volunteering in the community, and living more independently.

Contact: Sarah Tingue | 716-896-2180 ext. 325 | stingue@csevery1.com

Project C.O.A.C.H. (Family Support Services)

Project C.O.A.C.H. provides telephone counseling, referral, outreach, and intervention/prevention to individuals and their families experiencing a crisis or isolation. It provides support through telephone contact and reassurance outside of typical office hours of most provider agencies.

Contact: Jessica Moesch | 716-896-2180 ext. 318 | jmoesch@csevery1.com

Fill-in-the-Gap Transportation Services (Family Support Services)

Fill-in-the-Gap Transportation Services are available to families when no other transportation options exist. Families are able to access our transportation service on weekends, evenings, nights, holidays, or any other time that public transportation is not offered. Type, frequency, and destinations are predetermined during the admission process and the family is able to freely schedule the service anytime within the criteria agreed upon in their service plan. The Specialized Services Department provides oversight and administration for transportation services for children and adults.

Contact: Jessica Moesch | 716-896-2180 ext. 318 | jmoesch@csevery1.com

Family Reimbursement Services (Family Support Services)

The Family Reimbursement Program (FRP) provides help by reimbursing families for eligible goods and services. The FSS Program reviews applications and works with Care Coordinators or families to ensure they meet eligibility, and that the application is completed appropriately. FRP helps process eligible reimbursements so families can have more support within the family unit.

Contact: Jessica Moesch | 716-896-2180 ext. 318 | jmoesch@csevery1.com

Housing Subsidy Program

The Housing Subsidy Program assists individuals aged 18+ with intellectual/developmental disabilities to achieve greater independence in the community. It is available to people seeking housing in the community who cannot afford to continue to live independently without this rental support. The subsidy provides financial assistance to cover a portion of monthly rent, mortgage payments, and other housing-related costs, including condo or co-op fees for those residing in uncertified community-based settings.

Contact: Dwyonna Birdsong-Fossett | 716-896-2180 | dfossett@csevery1.com

High Fidelity Wraparound Services

High Fidelity Wraparound Services provide a supportive team that collaborates with youth and their family to create a highly personalized plan that addresses their unique and complex needs. This evidence-based practice allows the youth to choose vendors (direct support staff) through a vendor network and participate in individualized services that support them and their circle of support. We are contracted to provide a variety of services, including Rise and Shine, teacher aides, respite, skill building, and recreation.

Contact: Missy Maier | 716-896-2180 ext. 352 | mmaier@csevery1.com

Community Services for Every1 Services and Program List

In-Home Services (Family Support Services)

In-Home Services provide home or community based skill-building or self-development training services for individuals exhibiting deficits in independent living care skills, with the goal of increasing or maintaining the individual's skills and reducing reliance on family caregivers.
Skills development training is provided individually or in a group setting in the person's home or community and can include continuing education to teach or develop the skills of the individual served. Training includes budgeting, financial management, cooking, nutrition, shopping, housekeeping, personal hygiene, laundry, mobility training, parenting skills, leisure skills development, and any other skills needed.

Contact: Jessica Moesch | 716-896-2180 ext. 318 | jmoesch@csevery1.com

Children's Behavior Services

Children's Behavior Services are designed to support children and youth with behavioral health needs to build, develop, and maintain the skills necessary to function successfully and safely at home, in school, and within their community while promoting independence and preventing higher levels of care. It includes Community Habilitation, Caregiver/Family Advocacy and Support Services, Supported Employment, and Pre-Vocational Services. Consultation for those new to the Office of Mental Health (OMH) is also available, including obtaining information regarding OMH supports and eligibility. In order to be eligible, a person must have Medicaid coverage or an affiliation with a Managed Care Organization.

Contact: Missy Maier | 716-896-2180 ext. 352 | mmaier@csevery1.com

Caregiver/Family Advocacy and Support Services

Caregiver Support Services enhance a youth's ability to function as part of a family unit and strengthen caregivers in meeting the youth's needs at home or in the community. It also provides the youth's support network with techniques and information to better respond to the participant's needs. This service assists the youth and their support network in understanding and addressing disability-related needs.

Contact: Missy Maier | 716-896-2180 ext. 352 | mmaier@csevery1.com

Intensive Support Services (Family Support Services)

Intensive Support Services provide relief to families and individuals with developmental disabilities who have medical, behavioral, or complex needs requiring a higher level of care. It provides behavioral supports, mental health supports and medical supports. It is a time-limited service that provides supports within select Western New York counties and is scheduled based on a family's needs and schedules. This program is able to staff up to three people per one service recipient and provide clinical and nursing support access.

Contact: Jessica Moesch | 716-896-2180 ext. 318 | jmoesch@csevery1.com

Alternatives to Incarceration Program

The Alternatives to Incarceration (ATI) Program is Western New Yorks's only offender program supporting individuals with developmental disabilities, learning disabilities, and mental health conditions in the criminal justice system. It provides advocacy, court assistance, and legal obligation monitoring while working with Probation, Parole, and Courts to create success plans. Staff conduct assessments and case management to reduce recidivism. ATI is recognized by the NYS Division of Criminal Justice Services.

Contact: Daniel Barron | 716-883-8002 ext. 441 | dbarron@csevery1.com

Raise the Age Services

Raise the Age Services help youth offenders acquire the life skills and pro-social behaviors needed to lead resilient, self-sufficient lives, secure employment, and avoid further involvement in the criminal justice system. Individuals are referred by the Department of Probation and receive intensive case management to advance their goals, targeted training in pro-social and independent living skills, and person-centered workforce development services that encourage and empower them to pursue careers and employment opportunities.

Contact: Daniel Barron | 716-883-8002 ext. 441 | dbarron@csevery1.com

Community Based Behavioral and Preventive Services

Director of Clinical Services: Michelle Rechin | 716-883-8002 ext. 414 | mrechin@csevery1.com

Intensive Behavioral Services

Intensive Behavioral Services provides behavioral support to individuals residing in non-certified settings or Family Care Homes, who are enrolled in the Home and Community Based Services Waiver and present with challenging behaviors. Collaborative in-home evaluations assess the behaviors present, a Functional Behavior Assessment is conducted, and then a Behavior Support Plan is developed. The service is time-limited for up to 365 calendar days.

Contact: Carrie Orcutt | 716-883-8002 ext. 448 | corcutt@csevery1.com

Preventive Services

Preventive Services provide support for parents, helping them develop the skills necessary to keep their children at home and prevent foster care placement. These services are provided to families at risk for foster care placement or with children currently placed with a family member or friend, and who are eligible for voluntary or court-mandated Preventive Services as determined by the Erie County Department of Social Services (ECDSS). Referrals are received from ECDSS and priority is given to families with complex needs including substance abuse, domestic violence, severe neglect, dual diagnosis (mental health and developmental disability), criminal justice involvement, and other related challenges. Families served may have a member of the family who has a developmental disability (parent or child) but it is not a requirement.

Contact: Carrie Orcutt | 716-883-8002 ext. 448 | corcutt@csevery1.com

Behavior Intervention Program (Family Support Services)

The Behavior Intervention Program provides in-home behavioral and parenting support services to adults, children, and parents with developmental disabilities who reside with their families and exhibit challenging behaviors. Collaborative in-home evaluations are conducted to assess the behaviors present. A plan is then developed with the family and train them in a familiar setting where the person feels secure, with the goal of implementing effective techniques that manage or reduce behaviors completely.

Contact: Carrie Orcutt | 716-883-8002 ext. 448 | corcutt@csevery1.com

Domestic Violence and Victim Assistance Services

Director of Domestic Violence Services: Stephanie Saunders | 716-883-8002 ext. 476 | ssaunders@csevery1.com

Victim Assistance Program

The Victim Assistance Program provides support for individuals who have experienced a crime, specializing in serving individuals with disabilities affected by domestic violence. Assistance includes completing the Crime Victim Application to determine eligibility for crime-related compensation, short-term case management, safety planning, immediate post-crime support, and connection to additional long-term support as needed.

Domestic Violence Program

The Domestic Violence Program provides survivors with intellectual disabilities with essential information, resource referrals, advocacy with law enforcement and the criminal justice system to ensure their voices are heard, emergency counseling, survivor rights guidance, intensive case management, and ongoing support to help survivors safely and permanently leave abusive relationships.

HOPE of WNY

HOPE of WNY is a collaboration between Community Services for Every1 and The Family Justice Center. HOPE improves access to domestic violence services and prevention education for individuals with intellectual and developmental disabilities. It also provides training to community partners to enhance their ability to support survivors with disabilities facing domestic violence.

Community Services for Every1 Services and Program List

Residential Services

Director of Residential Services: Earl Cohan | 716-883-8002 ext. 478 | ecohan@csevery1.com
Senior Assistant Director of Residential Services: Latrice McClure | 716-883-8002 ext. 452 | lmcclure@csevery1.com
Senior Assistant Director of Residential Services: Christine Wagner | 716-883-8002 ext. 449 | cwagner@csevery1.com
Assistant Director of Residential Services: Kathryn Lyons | 716-883-8002 ext. 465 | klyons@csevery1.com
Assistant Director of Residential Services: Jessica Broughton | (716) 883-8002 x451 | jbroughton@csevery1.com
Assistant Director of Residential Services: Brandon Sumpter | 716-883-8002 ext. 451| bsumpter@csevery1.com
Assistant Director of Residential Services: Christine Luongo | 716-883-8002 | cluongo@csevery1.com

Individual Residential Alternatives (IRA)

Individual Residential Alternatives are houses located throughout Western New York that offer a variety of living options. These homes integrate residents into the community of their choice, providing opportunities for successful living and increased independence. IRAs offer community-style homes where residents have their own bedrooms and shared living space, as well as apartment-style homes that feature complete apartments.

Contact: Earl Cohan | 716-883-8002 ext. 478 | ecohan@csevery1.com

Affordable Housing

A variety of affordable housing options are available throughout Western New York. Apartments range from studio to one-, two-, and three-bedroom units. Some apartments are pet friendly, and locations are available in and around the city of Buffalo. All rental subsidies are accepted, such as Belmont, BMHA and Rental Assistance.

Contact: Apartment Manager | 716-883-8888 ext. 441 | apartments@csevery1.com

Other Services

Assistive Technology

Assistive Technology consists of adaptive devices such as aids, controls, vehicle modifications, appliances, or supplies for communication or other adaptive purposes. These devices help individuals increase or maintain their ability to live independently and safely at home and in the community, and we assist individuals in obtaining them. To be eligible, an individual must be enrolled in the Home and Community Based Services Waiver or CAH Waiver.

Contact: Joseph Genovese | 716-883-8888 ext. 116 | jgenovese@csevery1.com

Environmental Modifications

Environmental Modifications (E-Mods) are physical adaptations such as ramps, lifts, handrails, and bathroom modifications that increase or maintain an individual to live independently at home that we provide support with obtaining. We support obtaining these modifications, which can also address sensory needs (e.g., Braille signs, strobe light alarms) and safety for challenging behaviors (e.g., window protection, reinforced walls). To be eligible, an individual must be enrolled in the Home and Community Based Services Waiver or CAH Waiver.

Contact: Joseph Genovese | 716-883-8888 ext. 116 | jgenovese@csevery1.com

All Other Communications or Questions Regarding Services

Contact: Community Services for Every1 | 716-362-7631 ext. 403 | info@csevery1.com

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