

Community Services for Every1: Program List

To make a referral, please visit www.csevery1.com/referrals/referrals-form

Vocational & Habilitation Services

Director of Vocational & Habilitation Services: Michelle Zangerle

7716-566-2145 ext. 753 | mzangerle@csevery1.com

Assistant Director of Habilitation Services: Anna Sanders

716-896-2180 ext. 313 | askinner@csevery1.com

Contact:

Carrie Debus
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Community Habilitation

Community Habilitation is a service that assists individuals who either live at home with a loved one or independently in the community to maintain or develop the highest level of independence possible for them. Individuals work on goals to build independent living skills in the following areas: personal hygiene, self-care (eating, grooming, etc.), general household chores, mobility training, personal health care, financial management, appropriate social skills, and life safety. Weekly schedules are established by the individual and services can be provided any day of the week.

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Community Habilitation (R)

Community Hab R is a similar service to Community Habilitation; however it is provided for those still living in residential settings with a desire to move out into the community. The service must be provided on weekdays and begin prior to 3pm.

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Certified Day Habilitation

Day Habilitation services are habilitation services that may be provided to an individual regardless of his or her living environment, and regularly take place in a non-residential setting, separate from the individual's private residence or other home. Day Habilitation services can assist individuals to acquire, retain or improve their self-help, socialization and adaptive skills, including communication, travel and other areas in adult education. Activities and environments are designed to foster the development of skills and appropriate behavior, greater independence, community inclusion, relationship building, self-advocacy and informed choice. Additionally, individuals accessing day habilitation often contribute to their communities through volunteer work

Certified Day Habilitation is a site based program that operates Monday through Friday between 9am-3pm. There are three sites, Abbott Rd (south towns), Genesee St (Buffalo) and Humphrey Street (North Tonawanda).

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Community Based Day Habilitation

Community Based Day Habilitation is a community-based program that fosters both community inclusion and community integration.

Our community-based programs operate Monday through Friday, between 9am-3pm. Services are provided in small groups within Buffalo and its immediate surrounding suburbs. Groups often participate in volunteer activities. An events calendar is created monthly, including the input from those supported.

IRE is a community-based program for those that are retired. The program operates Monday through Friday, 9am-3pm. There are 2 community hubs, Schiller Park Senior Center, and Hennepin Community Center, both located in Buffalo. On occasion, groups go out and enjoy community activities based on people's interests, while other times the retirees can enjoy group activities at the community center along with all center events.

Supplemental Group Day Hab is a community-based program that runs on evenings and weekends. SGDH groups are often larger and there is a focus on building social capital. Many activities are scheduled on a routine basis and are created with the input from those supported.

Community Prevocational Services

Contact:

Sandi Roe
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Community Prevocational Services address the individual's vocational interests. The program assists individuals who are interested in joining "the world of work" but whose skills are such that they may not expect to obtain competitive employment within the next year. Prevocational services include support and training related to the ability to obtain and retain employment, excluding training on job tasks per se.

ACCES-VR

Contact:

Therese Sardo
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ACCES-VR Intensive Services provides vocational counseling and rehabilitation services that result in successful employment outcomes for individuals with disabilities and their employers.

ACCES-VR Extended Services-This program provides follow along SEMP services to employed individuals who are not Medicaid eligible. Each agency that provides ACCES-VR services are awarded a certain number of placements for these individuals.

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Employment Training Program (ETP)

Employment Training Program (ETP) offers individuals an opportunity to work in an internship that will lead to permanent employment in a community business. During the internship, wages will be paid by through ETP while the individual learns the skills needed for the job. ETP participants also attend job readiness classes that present topics such as conflict resolution and how to dress for work. ETP services include increased job development and job coaching as well as assistance with other employability skills.

Contact:

Therese Sardo
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tsardo@csevery1.com

Supported Employment

HCBS Waiver Supported Employment– HCBS Wavier SEMP provides the supports individuals need to obtain and maintain paid competitive jobs in the community. Individuals with developmental disabilities will typically transition to SEMP after they have received supported employment services funded by ACCES-VR and require limited job coaching to successfully maintain their employment. Individuals also come to supported employment from program that offer intensive training such as ETP.

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Respite Services

Our Respite Services offer planned short-term and time-limited opportunities for families and care providers to have some personal time. These programs provide recreational and social experiences in a safe environment. Eligibility for respite services includes needs to be enrolled in the Home and Community Based Waiver (HCBS), between the ages of 5 and 21 years old, and have a developmental disability.

Our after-school program is open to school-age children with developmental disabilities and operates Monday through Friday from 2 to 6 p.m. at various locations.

We also provide Saturday Respite for children ages 5 and older. Saturday Respite operates on designated Saturdays between 9 a.m. and 5 p.m.

Children's Overnight Respite is offered at the Children's Guild Foundation Mildred M. Seegler Respite House in Tonawanda.

Budgeting/Rep Payee Services

Contact:

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Budgeting is a service to address people's finances to help them get in a better place financially or to help build their skills financially with the goal of financial independence. Budgeting program offers important skills or situations to help those in the program become more independent. Some areas that people may choose to work on are; how to save money when grocery shopping, money safety, and using a savings and checking account.

Community Based Behavioral & Preventive Services

Director of Clinical Services: Michelle Rechin

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Intensive Behavioral Services (IBS)

Contact:

Carrie Orcutt
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Intensive Behavioral Services (IBS) provides behavioral support to those residing in non-certified settings or Family Care Homes, who are waiver enrolled and who present with challenging behaviors. Prior authorization from the local DDRO is required before a referral can be made. Collaborative in-home evaluations are completed to assess the behaviors present, conduct a Functional Behavior Assessment and develop a Behavior Support Plan. The service is time-limited for a period of up to 180 calendar days. The services include up to 25 hours of in-home service after the plan has been developed.

Preventive Services

Contact:

Carrie Orcutt
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Preventive Services are provided to families through a contract with the Erie County Department of Social Services (ECDSS). All families served through the Preventive contract are at risk for or have children placed in foster care, and are eligible for mandated Preventive services as determined by ECDSS. Referrals are received from ECDSS and priority will be given to families with complex needs including substance abuse, domestic violence, severe neglect, dual diagnosis (mental health as well as developmental disability), criminal justice involvement, etc. Families served may have a member of the family who has a developmental disability (parent or child) but it is not a requirement.

Contact:

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**Family Support Services (FSS)
Behavior Intervention Program**

This program provides in-home behavioral and parenting support services to people residing with their families. This includes adults, children and parents with developmental disabilities. Collaborative in-home evaluations are completed to assess the behaviors present and develop a family-centered plan. The Behavior Intervention Specialist develops a plan with the family and trains them in a familiar setting where the person feels secure. The goal is to implement successful techniques that manage or eliminate behaviors completely.

Specialized Services

Director of Specialized Services: Ashley McLimans
716-896-2180 ext. 304 | amclimans@csevery1.com

Assistant Director of Self-Directed Services: Sarah Tingue
716-896-2180 ext. | stingue@csevery1.com

Contact:

Sarah Tingue
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Self-Directed Services

Self-Directed Services may make it possible for you to discover, develop and share more of your natural gifts and talents by forming new friendships, working or volunteering in your community, and living more independently. Through Self-Directed Services you are able to make important decisions about YOUR staff and YOUR services. YOU have the choice of choosing people to help you develop a plan, hiring staff to support your needs, choosing where you wish to live, choosing work you want to do, choosing how you participate in your community, choosing who you want to spend time with, and controlling your budget.

Contact:

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**Family Supports Services (FSS)
Fill-in-the-Gap**

The "Fill-in-the-Gap" transportation Service is available to families when no other transportation option exist. Families are able to access our transportation service on weekends, evenings, nights and holidays or any other time that public transportation is not offered. Type, frequency and destinations are predetermined during the admission process; however the family is able to freely schedule the service anytime within the criteria agreed upon in their service plan. Community Services Habilitation Department will provide oversight and administration for transportation services for children and adults. The actual transportation arrangements are provided by WNY Transportation.

Contact:

Melissa Maier
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**Family Supports Services (FSS)
Family Reimbursement**

The Family Reimbursement Program is to assist the family caring for the family member with the developmental disability with these increased expenses, and thereby enhance family stability and preserve family unity. The Goods and Services if provided would have a significant, definable, positive impact on the individual/family directly relating to health, safety, and emotional well-being, normalization of life, accessibility to needed services, personal growth and development of the individual. Priority will be given to those goods and services which directly address health and safety issues.

Contact:

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**Family Supports Services (FSS)
Project C.O.A.C.H.**

Project C.O.A.C.H. will provide telephone counseling, referral, outreach and intervention/prevention to individuals and their families in the community. These services will be provided to those who are experiencing a crisis or are isolated and require prevention through telephone contact and reassurance after typical office hours of most provider agencies.

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**Family Supports Services (FSS)
In-Home**

The Habilitation Services Department will provide home and community based skills or self-development training services to children and adults who are exhibiting deficits in independent living care skills. The focus is to increase or maintain the skills of the person, thereby reducing reliance on family caregivers. Skills development training will be provided individually or in a group setting in the person's home or community location. This can include continuing education to teach or develop skills of the individual served. Training will include budgeting, financial management, cooking, nutrition, shopping, housekeeping, personal hygiene, laundry, mobility training, parenting skills and leisure skills development and any other skill needed by the person referred to the program.

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**Family Supports Services (FSS)
Intensive Supports**

FSS is a program that works to provide families with relief services. This is a time limited services that provides both in home and community supports within 7 counties of Western NY. This program schedules services based on family's needs and schedules. This program is able to staff up to 3 people per one service recipient, while also having clinical and nursing support access.

Contact:

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Fossett
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Subsidies/Stipends

Subsidies are developed to assist adults with developmental disabilities to become more independent in the community. ISS funding is available to provide a housing subsidy to individuals seeking housing in the community that may not be able to afford to continue to live independently without this rental support. The housing subsidy may be applied toward an individual's rent/lease, mortgage (including taxes), condo/co-op or other direct housing costs.

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Children's Mental Health Services

"Mental Health Services include Children's HCBS. In order to be eligible the person must have Medicaid coverage or an affiliation with a Managed Care Organization.

Children's supports include Community Habilitation, Caregiver/Family Supports and Services, Supported Employment and Pre-Vocational. Consultation for those new to the Office of Mental Health (OMH) waiver is also available, including obtaining information regarding OMH supports and eligibility.

High Fidelity Wraparound

Contact:

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High Fidelity Wraparound is a service where multiple people come together with the child, youth, and family to create a highly individualized plan to address complex needs. High Fidelity Wraparound is an evidence-based practice that allows children to choose vendors (direct support staff) via Vendor Network and participate in individualized services that support not only the child but all that are involved in the child's circle of support. Community Services is contracted to provide a variety of service codes including rise and shine, teacher aide, respite, skill building, recreation and behavioral services.

Domestic Violence and Case Management Services

Director of Domestic Violence Services: Stephanie Saunders

716-883-8002 ext. 161 | ssaunders@csevery1.com

Assistant Director of Case Management Services: Shannon Ramos

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Domestic Violence & Victims of Crimes Services

Contact:

Stephanie Saunders
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The Domestic Violence and Victim Assistance Program provides a variety of services to victims of crimes and domestic violence, including assisting individuals proceed through the criminal justice process. Our programs also specialize in assisting victims of crimes that have a disability with a special focus on domestic violence victims with an intellectual or developmental disability (I/DD). Any crime victim can be assisted with information and referrals to needed resources, advocacy with law enforcement and the criminal justice system to ensure their voice is being heard, emergency counseling, assistance with obtaining restitution or victim compensation, and understanding their rights as victims. For domestic violence victims with an intellectual disability, our program offers intensive case management that provides on-going support to help them safely and permanently leave an abusive relationship. The Victim Assistance Program also provides transitional housing financial assistance for any domestic violence survivor.

Health Homes/Care Management for Adults or Children

Contact:

Shannon Ramos
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A Health Home is a care management service model that connects all of a person's health professionals to improve communication so that all of a patient's needs are completely met. This is done primarily through a "Care Manager" who oversees and provides access to all of the services a person needs to make sure they have everything necessary to stay healthy, out of the emergency room, and out of the hospital. Health records are shared among providers so that services are not duplicated or neglected.

Adults or children must have 2 chronic conditions or 1 serious, persistent mental health condition and be eligible for Medicaid.

Chronic conditions include, but are not limited to the following:

- Asthma
- Obesity
- Alcohol or substance use disorder
- Mental health condition
- Hypertension
- Metabolic disease
- Visual Impairment
- ADHD

Raise the Age

Contact:

Daniel Barron
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Raise the Age services help youthful offenders to acquire the life skills and prosocial behaviors required to lead resilient, self-sufficient lives, to secure employment, and to avoid further involvement in the criminal justice system. Individuals are referred to this services from the Department of Probation and are provided intensive case management that will advance their goals, targeted trainings in prosocial and independent living skills, and person-centered workforce development services that encourage and empower youth to pursue careers and secure employment.

Alternative to Incarceration

Contact:

Daniel Barron
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Western New York's only Offender Program dedicated to helping people with developmental, learning disabilities, and mental health conditions navigate the various stages of the criminal justice system. The Offender Program is recognized by the NYS Division of Criminal Justice Services (DCJS) as an Alternative to Incarceration Program. Provides advocacy and assistance throughout the court process and monitors legal obligations while working with Probation, Parole and Courts to establish a plan for success. Completes assessments and case management in order to determine risk related to reducing recidivism.

Residential Services

Director of Residential Services: Earl Cohan

716-883-8002 ext. 478 | ecohan@csevery1.com

Assistant Director of Residential Services: Latrice McClure

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Assistant Director of Residential Services: Stacey Sinclair

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Assistant Director of Residential Services: Christine Wagner

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Contact:

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Justine Yates
Residential
Placement Manager
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Residential Services

Individual Residential Alternatives (IRAs) are houses located throughout the Western New York community which offer a variety of different living options. These homes are designed to integrate residents into the community of their choice and create opportunities for successful living and increased independence. We offer community-style homes that provide residents with their own bedroom and a shared living space, as well as apartment-style home which feature complete apartments for residents.

Our Emergency Residence provides temporary housing to people with developmental disabilities who are in need of a place to live. Each resident receives a private bedroom and shares community space. This location is within walking distance to public transportation. Our team will assist people in gaining the skills necessary to live as independently as they choose. There is a maximum of a 135 day stay, however during that time our team will work with the person and their circle of support to secure permanent housing.

Our Transitional Residence for people with developmental disabilities helps those who are homeless. The unique home offers both a supervised, group-style setting and two supervised apartments. There is a maximum of a two-year stay; during that time our team will work with the person to formulate a person-centered plan based on your needs.

Our Safe House was the first shelter in the nation specifically designed for people with developmental disabilities who are victims of domestic violence, crimes and/or abuse. The Safe House provides confidential shelter to people with developmental disabilities. Our goal is to actively assist them while they transition into a safe and permanent home. Placement is also available for people living in an unsafe or high-risk environment.

Other Services

Contact:

Joseph Genovese
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Assistive Technology and Environmental Modifications

Assistive Technology: Adaptive devices are aids, controls, appliances, or supplies - of either a communication or adaptive type - which are necessary to enable a person to increase or maintain his or her ability to live at home and in the community with independence and safety. Assistive Technology includes, but is not limited to: augmentative communication aids and devices, adaptive aids and devices, and vehicle modifications.

Environmental Modifications (E-Mods) are physical adaptations to the home that can increase or maintain the individual's ability to live at home with independence. Environmental modifications include, but are not limited to, ramps, lifts, hand rails, bathroom modifications (such as roll-in showers). In addition to these physical types of modifications to the home, E-Mods can include modifications that address the individual's sensory deficits, such as Braille identifications systems and strobe light smoke detectors and alarm devices, and modifications that promote a safer environment for individuals with challenging behaviors, including window protection, reinforcement of walls, open-door signal devices and durable wall finishes.

To be eligible for Assistive Technology or Environmental Modification services through OPWDD, the individual must be enrolled in the Home and Community-Based Services Waiver or the CAH Wavier.

All Other Communications or Questions Regarding Services

Contact:

Community Services for Every1 Information & Referral
Call: 716-362-7631 ext. 403
Or
Email: info@csevery1.com