



Community Services
FOR EVERY1

Visitor - Reason for Denied Access

As a precautionary measure to keep all employees and individuals safe and healthy, Community Service for Every1, per the Office of People with Developmental Disabilities (OPWDD) and the Department of Health directives, are implementing a no visitors policy effective immediately (3/18/2020). This policy replaces our screening policy until further notice.

Community Services is suspending all visitation except when medically or clinically necessary (i.e. visitor is essential to the care of the resident, essential contractor to address health and safety) in Residences (IRAs).

Additionally, no visitors will be allowed at all Community Services day programs, offices and program buildings, with the following exceptions:

- Community Services for Every1 employees
- Essential Contractors
- Deliveries

During this time, family members or guardians of those supported will not be allowed to enter our residential or programmatic sites. We encourage you to contact the site management in advance if you wish to arrange an extended home visit with your loved one. We are not allowing intermittent visits, i.e. back and forth visits due to increased risk of outside exposure, we hope you understand our approach at this time. Following any home visit, we ask that you contact management prior to your loved ones return to the IRA so that we may complete proper screening.

Screening Questions still apply for Community Services employees, essential contractors, deliveries and visitation related to medical, clinical or necessary service to a resident in an IRA.

If you refuse to answer or respond “Yes” to any of the screening questions we respectfully ask you to leave the program or site and follow the screening determination instructions outline below.

Screening Questions

As a potential visitor you are being asked to answer the following 3 questions:

- 1. Have you traveled to a country for which the CDC has issued a Level 2 or 3 travel designation within the last 14 days? (South Korea, Iran, Italy, China, Japan)**
- 2. To your knowledge, have you had contact with any Persons Under Investigation (PUIs) for COVID-19 (corona virus) within the last 14 days, OR with anyone with known COVID-19 (corona virus) ?; and**
- 3. Do you have any symptoms of a respiratory infection (e.g., cough, sore throat, fever, or shortness of breath)?**



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Screening Determination

Once the screening has been completed the determination as to whether or not your visit is allowed has been based on the criteria below. Please read the instructions below to ensure that you and those who you may come in contact with are taking the appropriate steps to safeguard you, as well as those who may come in contact with.

- For those potential visitors who answers “No” to questions (1) and (2) but “Yes” to question (3), we ask you to restrict your visitation until you are no longer exhibiting any such symptoms.
- For those potential visitors who answer “Yes” to questions (1) or (2), but “No” to question (3) (i.e., reports no symptoms of a respiratory infection), your request to visits is being decline and you are being instructed to contact the NYS DOH for further direction.
- For those potential visitors who answer “Yes” to questions (1) and/or (2), and also “Yes” to question (3), (i.e., reports having symptoms) your request to visit is being decline and you are being instructed to immediately contact your medical provider and Local Health Department, to call 911 if you are experiencing serious symptoms (e.g., shortness of breath). Please also notify your receiving medical provider and/or transporter in advance of potential concern for COVID-19 (corona virus).

Should you have concerns with the screening process or disagree with any decision, on our part, to deny your visitation you can contact us at 716-883-8888, Ext. 143.