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Referrals can be submitted to the  
**Community Services' Referrals  
Department** by calling **(716) 883-8002**.

For more information, visit  
**[www.ChildrensHealthHome.org](http://www.ChildrensHealthHome.org)**  
or call **1-855-209-1142**.

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## Children's Health Home Services

*Integration of Health and Social Care Services*



**Community Services**  
FOR EVERY1

[www.csevery1.com](http://www.csevery1.com)



**Community Services**  
FOR EVERY1



## What is a Health Home?

A Health Home is a care management service model that connects all of a person's health professionals to improve communication so that all of a patient's needs are completely met. This is done primarily through a "Care Manager" who oversees and provides access to all of the services a person needs to make sure they have everything necessary to stay healthy, out of the emergency room, and out of the hospital. Health records are shared among providers so that services are not duplicated or neglected.

## What does a Health Home do?

A Health Home offers six core services:

- Comprehensive care management
- Care coordination and health promotion
- Comprehensive transitional care
- Individual and family support
- Referral to community and social support services
- Health information technology

## Who is eligible for a Children's Health Home?

Children from birth through age 21 enrolled in Medicaid and who live in Erie or Niagara Counties are eligible if they have one or more of the following:

Two (2) chronic conditions, which can include but are not limited to:

- Asthma
- Obesity
- Alcohol or substance use disorder
- Mental health condition
- Hypertension
- Metabolic disease
- Visual Impairment
- ADHD

## OR

One single qualifying condition:

- HIV/AIDS
- Serious emotional disturbance
- Complex trauma

Children must also have significant behavioral, medical or social risk factors that can be addressed through care management.