

Conducting Serious Incident Investigations Course

North Tonawanda (Buffalo), NY

October 4-6, 2017

Labor Relations Alternatives is offering our **Conducting Serious Incident Investigations** course, a three day program designed to teach participants the fundamental principles of investigation including the role of speed, thoroughness and objectivity in conducting investigations; collecting and preserving physical evidence; interviewing witnesses and obtaining written statements; collecting other documentary evidence; and reconciling conflicting testimonial evidence. LRA will also offer the exam for **Level I Certified Investigator** to those who attend the course.

Class schedule: 9:00 am to 4:30 pm on October 4-5 and 9:00 am to 3:00 pm on October 6

Exam (Optional): 3:30 pm on October 6

Cost: \$549 for the course and \$169 for the exam. (10% discount on the course fee when an agency registers 3 or more persons.)

Class/Exam Location: Community Services for the Developmentally Disabled, 175 Humphrey St., North Tonawanda, NY 14120

Registration: You may register on-line on our web site at www.LRAconsultants.com or a registration form may be submitted by fax to (512) 451-2480, by email to carolyn@lraconsultants.com or mailed to: LRA, 4400 RAMSEY AVENUE, AUSTIN, TX 78756. Contact Carolyn Slocum at (512) 289-1854 or carolyn@lraconsultants.com for any questions about registration.

Payment: LRA will accept credit cards on our web site (www.LRAconsultants.com), checks, or purchase orders and/or vouchers which can be faxed, mailed or emailed to us. Make checks payable to: Labor Relations Alternatives, Inc. Federal I.D. #25-1482159. Please contact Marianne Sanders at (512) 451-5664 or ramms@sbcglobal.net if you have any questions. If you are paying by credit card at our web site, be sure to submit a registration form first.